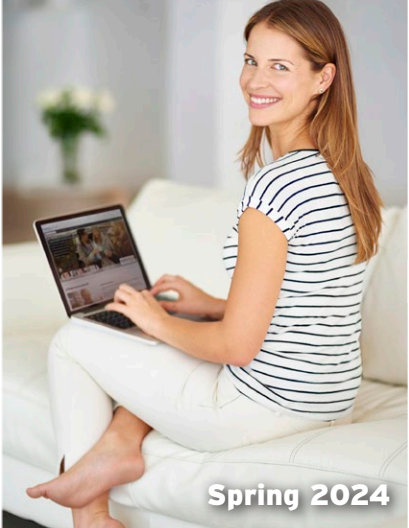




Spring 2024



comfort zone



PARKER GAS CO. INC.
Feel Comfortable With Us

PERSONALLY SPEAKING

propane: your feel-good fuel

Dear Friends,

We hope you're feeling good about using propane in your North Carolina home. You should because this popular fuel is American-made, versatile, efficient and clean!

About 90% of our propane is produced right here in the United States. Not only does that make it a reliable fuel choice, but it also helps propane's price remain relatively stable.

Propane is an amazingly versatile fuel. You can use it to heat your home and water, cook your food and dry your clothes, to name just some of its potential household uses. Whatever appliance you choose, you can count on getting a lot of power and heating energy from every gallon of propane you use.

Plus, by choosing propane appliances, you're doing your part to help the environment. That's because propane is a low-emissions fuel.

Finally, since there are strong federal, state and local regulations, as well as extremely high industry standards, propane is an incredibly safe energy source for your home.



Daren and David Parker

Rest assured that every Parker Gas employee carefully follows all safety protocols when handling your propane.

Please reach out to us if you want to expand your use of propane this season. We'll be happy to tell you about your options and how you can save money by taking advantage of current savings opportunities for the safe installation of new propane equipment, including furnaces and water heaters.

Warmly,

Daren Parker David Parker

peace of mind + immediate savings

Power outages have become all too common—and a problem we all have to deal with year-round.

A **Briggs & Stratton** standby propane generator—expertly installed by your friends at Parker Gas—can make all the difference. When the power lines go out, your new generator turns on automatically to keep the lights shining, the appliances running and hot or cool air pumping until utility workers can make repairs. It will keep security systems operational too. That's important if the power fails while you are away from home.



Parker Gas, an authorized Briggs & Stratton dealer, has a line of standby generators in stock for any size home or business. Let us show you how these whole-house units can keep your family safe and comfortable when your power goes out. Why get left in the dark again?

Purchase a qualifying Briggs & Stratton generator by 8/31/2024, and get a \$250 discount.*

WIN a Yeti Cooler

Make your next outdoor adventure extra cool by taking along this Roadie® 60 Wheeled Cooler from Yeti, which can keep more than 50 beverage cans on ice for days.

Just read this newsletter and answer the questions at **ParkerGas.com/contest** to enter. All entries received by **6/28/24** with the correct answers will be entered into a drawing for the prize. **Three winners will be selected!**

No purchase necessary. A purchase will not improve chance of winning.



PSPP24-18048

*Discount valid for 20-kW and 26-kW size generators through August 31, 2024, or while supplies last.

THE PROPANE HOME OF TODAY AND TOMORROW

Propane has been hailed as Energy for Everyone because it's always been clean, reliable and affordable. It's going to get even better in the years ahead.

Propane Makes Outdoor Living Fun and Easy



You have so many propane choices when it comes to making your backyard the envy of the neighborhood. Here are just three.

- 1. Grills.** Nothing beats the clean-burning precision of a propane gas grill. Whether you cook on a simple portable grill or a high-tech built-in model, you'll get the same even cooking performance time after time with no starter fluid smell, dangerous chemicals or mess.
- 2. Firepits.** There's nothing like gathering with loved ones around a propane firepit on a cool night. Whether the kids

are toasting marshmallows or you're relaxing over a bottle of wine with dear friends, propane makes the night more enjoyable. It's easy. Propane gives you real fire and real heat with just the flip of a switch!

- 3. Outdoor Heaters.** When you have a propane pool heater, you can always say, "Come on in, the water's fine!" Make sure you stay warm when you get out of the pool, too, by adding an outdoor fireplace or portable patio heater, which can raise outdoor temperatures by as much as 30 degrees. Patio heaters include a safety feature that immediately shuts down the heater if it's knocked over.

New to the Mix: Renewable Propane

Have you heard about renewable propane? For the propane industry, it represents the next big step towards a **zero-carbon-emissions** future.

While renewable propane is not widely available yet, homes and businesses all over the U.S. will eventually be able to easily use it. That's because renewable propane is molecularly identical to conventional propane, which is already a clean-burning fuel in its own right. But it is made with renewable resources, such as animal oils, plant oils, biomass and other triglycerides. There will be no need to replace or alter existing propane appliances and equipment!

As the renewable propane sector grows, more and more people will be able to use it to lower their carbon footprint even further.

Renewable propane gas will also offer greater opportunities to propane providers like us to be involved in projects that require energy sources with zero-carbon emissions or as close as possible.

Please go to <https://bit.ly/3wsww2W> to learn more about how propane is getting cleaner by the day.

**RENEWABLE
PROPANE**

Reaching for Negative Carbon Intensity

Current research could bring us to a place where renewable propane produces **net-negative** carbon emissions! One of the most promising ways for reaching this goal is with renewable dimethyl ether (rDME) Researchers can now synthesize this biogas from animal waste.

This prevents the release of methane and carbon dioxide into the atmosphere, and rDME can be blended with propane.

Can We Still Rely on Electricity?

Rising peak demand and the planned closure of many fossil fuel and nuclear electric generation plants over the next decade will create blackout risks for most of the country, according to a December 2023 report by the North American Electric Reliability Corporation (NERC).

NERC asserts that: "In recent years, we've witnessed a decline in reliability, and the future projection does not offer a clear path to securing the reliable electricity supply that is essential for the health, safety, and prosperity of our communities."

In its report, NERC said the growth rates of forecasted peak electric demand have **risen significantly** over the past year. This reverses a decades-long trend of falling or flat growth rates. Projections for growth in data centers and electric vehicles have contributed to these higher forecasts for electric demand.

Additionally, the rapid electrification of heating systems via heat pumps is having a big effect on seasonal demand. This is causing a shift from our traditional summer peak electric demand to winter peak electric demand or, in some cases, **dual-season peaks**.

These are some of the reasons why NERC says that "regulators and policymakers need to consider effects on the electric grid in their rules and policies and design provisions that safeguard grid reliability."

That's why we all must do our part by calling on our elected representatives to come up with a **balanced** energy plan that incorporates low-carbon propane now and renewable propane in the future — and avoids sabotaging our electric reliability.

Sources:
https://www.nerc.com/pa/RAPA/ra/Reliability%20Assessments%20DL/NERC_SRA_2023 • <https://www.utilitydive.com/news/generator-retirements-threaten-grid-reliability-NERC/702504/> • <https://www.forbes.com/sites/forbesbusinesscouncil/2023/07/12/keeping-the-power-on-the-critical-importance-of-reliable-electricity/?sh=134878a343c2>

The Department of Energy (DOE) reports that, by 2030, the U.S. must expand electricity transmission systems by 60%.

Propane Improves Home Energy Efficiency

Propane has long been hailed as one of the most versatile ways to power a home's heating equipment and appliances. Of course, this amazing versatility wouldn't be worth much if propane couldn't do its job so well.

Because propane burns so hot and clean, the equipment it powers — furnaces, water heaters, fireplaces and more — can achieve super-high efficiency ratings. This means you always use less heating energy when you use propane. And when you eliminate energy waste, you save money.

So, if you're searching for energy tips to save money, put "use propane more" at the top of your list.



thanks for your feedback



Thank you to everyone

who took the time to return the customer satisfaction survey that we included in the Fall 2023 newsletter.

And congratulations to **Katherine S.**, **Sandi C.** and **Julie C.**, who each won a set of HexClad cookware in a random drawing.

Here are a few comments from the survey that made us smile:

- "Your install guys are awesome. Professional and very knowledgeable. Everything done was neat."
- "Parker Gas has been wonderful to work with."
- "Every time I call, I get great service ... The drivers are great."

pricing and payment options

Enrollment is open this spring for the following no-cost programs.

- **Easy Pay** spreads out your fuel payments throughout the year—and qualifies you for an automatic **3¢-per-gallon discount**.
- Our **prebuy program** provides two options to protect you from rising propane prices.
- Enroll in **Auto Pay** and have your payments automatically deducted from your credit card or bank account each month.
- Request **paperless billing** via email. Reduce paper clutter, avoid lost invoices and organize your receipts electronically.

Please call or visit our website to request enrollment or learn more about these programs.



propane is clean and green

Propane is clean-burning and was recognized as an alternative fuel in both the Clean Air Act and the National Energy Policy. Propane does not contain a speck of methane, a potent greenhouse gas. In the rare event of a leak, propane has no detrimental impact on the air, soil, water, aquatic life, marine life or plant life.

In the future, expect to hear a lot about **renewable propane**, which retains the same low emissions and high efficiency benefits as conventional propane but has a much lower carbon intensity. While not in wide use yet, renewable propane production is rapidly increasing.

Read more about renewable propane on page 2.



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ask the propane safety expert

Q: What should I do if my propane grill catches fire?

A: The first thing to do is to turn the grill off.

Remove the food and smother the flames by throwing baking soda or sand on top of the fire. **Never use water** to extinguish a grease fire. Throwing water on the fire can make the fire spread.

Close the lid and any grill vents to further starve the fire of oxygen. If the fire expands out of control, evacuate the area immediately and call the fire department.

To avoid fires in the first place, clean your grill regularly, following instructions from your manufacturer. This will make your food taste better too!



Charlie Davis,
service technician