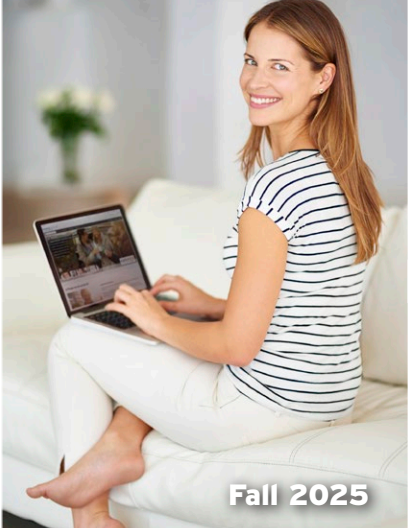




Fall 2025



comfort zone



PARKER
GAS CO. INC.
Feel Comfortable With Us

PERSONALLY SPEAKING

enjoy the power of propane

Dear Friends,

Did you know that switching from electricity to propane saves you money and improves your comfort in your home. That's because propane delivers more heat energy (Btu) than electricity, so you use less fuel and stay more comfortable.

There are no shortages of quality-of-life benefits that come with expanding your use of propane.

These benefits include longer showers, cleaner clothes, protection against power outages, a longer outdoor season, extra money in your pocket, a healthier planet and a warmer, cozier home.

Propane appliances are highly efficient, including water heaters. These cost up to 60% less to operate than electric models. Plus, they heat twice as much water in the same amount of time. What's more, high-efficiency, durable tankless propane units provide a virtually endless supply of hot water.

There's a whole lot more to love. Versatile, clean-burning propane can power stoves, pool heaters, fireplaces, firepits, clothes dryers and more—all from one right-sized storage tank.

Are you ready to enjoy lower bills and greater comfort by expanding your use of propane? It's simpler than you think! Get started by reaching out to us today for expert advice.

Warmly,

Daren Parker David Parker



Daren and David Parker

4 simple ways to save time & money

We've made it simple to manage your propane account with these four convenient options. These programs save you time, money and hassle.



1. Go Paperless: Cut the clutter with digital statements sent right to your inbox. You'll stay organized, reduce waste and skip the worry of lost or stolen mail. For even more convenience, we can email your delivery tickets too.

2. Manage Your Account Anywhere: With our online portal and free mobile app (iOS and Android), you can order fuel, check balances, pay bills and track your history anytime, anywhere. It's quick, secure and available 24/7.

3. Enroll in Easy Pay: Spread your fuel costs into predictable monthly payments based on your usage. Plus, enjoy a 3¢-per-gallon discount—adding up to big annual savings.

4. Use Auto Pay: Most Easy Pay customers combine it with Auto Pay. Set up secure payments directly from your bank or credit card and forget about writing and mailing checks. You'll save on expensive postage, never miss a due date and avoid late fees.

This season, simplify your life and your budget with these smart, stress-free solutions.

WIN Chef-Recommended Cookware

Take your culinary skills to a high level! Enter our drawing to win a six-piece starter set of **HexClad** cookware, which combines the durability of stainless steel and the easy cleanup of nonstick. The sizes and designs of these skillets are based on the pan preferences of professional chefs around the world. **Three winners will be chosen!**



Read this newsletter and answer the questions at **ParkerGas.com/contest** to enter. All entries received by **12/1/25** with the correct answers will be entered into a drawing for the prize.

No purchase necessary. A purchase will not improve chance of winning. See contest website for details.

Relax More, Worry Less

We always have your best interests at heart! To reinforce this, we've shared tips for staying safe and comfortable while saving money. We hope this advice helps you to relax more—and worry less.

Don't Run on Empty

There's a reason why most of our customers take advantage of our automatic propane delivery service. It is a proven method that allows us to manage your fuel supply, freeing you to look after other important household tasks during the heating season. We can account for variables like inclement weather, employee sickness and vehicle repairs to effectively route our drivers and make prompt deliveries.

How to Read Your Tank Gauge

To accommodate our customer base who prefer to watch their propane tank level and call us when they need more fuel, we offer these tips:

Look for a round dial (like a clock face) on your cylinders or tanks. Often, the dial is under the lid of the cylinder or tank, although sometimes it's located on the top of a cylinder.

Next, see what number the hand is on. That number is the **percentage** (not the gallon count) of propane in your cylinder or tank.

To figure out the number of gallons, **multiply the capacity of the cylinder or tank by the percentage.** If you have a 120-gallon cylinder, and the gauge reads 70%, multiply 120 x .70, which equals 84 gallons.

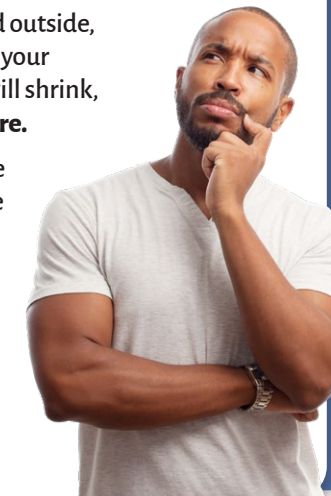
If the gauge reads 30% or less on your tank or cylinder, it's time to call for a delivery.



Can Propane Freeze in My Tank?

While it's virtually impossible that your propane will ever freeze, it can still be affected by extreme cold. Unlike water, propane contracts when it's cold. When it's extremely cold outside, the volume of propane inside your aboveground propane tank will shrink, which creates a **loss of pressure**.

The problem is, if the pressure becomes too low, the propane inside your tank will not be able to reach your gas burner. That means you may not be able to run your propane appliances—including your furnace.



3 Ways to Avoid Low-Pressure Problems

1. Keep your propane tank **at least 30% full** to support positive pressure. If very cold weather is in the forecast, check your propane tank gauge and call us to schedule a delivery. If you're on automatic delivery, we'll take the real-time weather into account so there's no need to call.
2. **Clear any snow or ice from your tank** so sunlight can reach your tank and passively keep it warmer.
3. If you use propane to heat your home, **try turning down your thermostat setting** so your heating system doesn't run as often, giving the pressure inside your propane tank a chance to rebuild.

Safety Corner

Here are four ways to keep everyone safe in your home:

1. **Install carbon monoxide (CO) detectors** on every level of your home and outside each bedroom. Test them monthly and replace the batteries every six months. (Consult your owner's manual.)
2. **Keep outdoor vents clear of any debris.** Blockages can lead to combustion gases backing up into your home.
3. **If you smell gas in your home**, get everyone out immediately and call 9-1-1. To avoid sparks, don't turn light switches on or off or use your phone. A gas leak resembles the odor of rotten eggs or a skunk's spray.
4. **Clean up the area around your heating equipment.** Always keep flammable materials (paint, magazines, etc.) away from your heating system.



Propane Vs. The Utilities

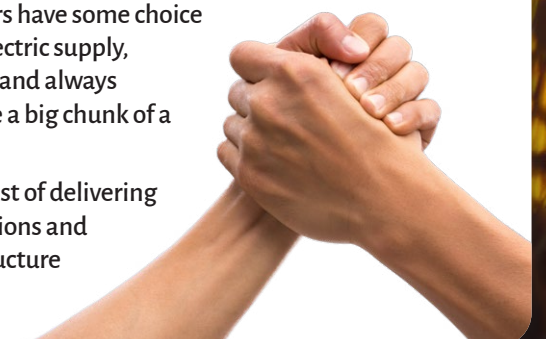
One of the great benefits of being a propane customer is that you interact with a private business (like us) that does not operate as a monopoly.

Unlike the impersonal gas and electric utilities, propane companies are not franchised by the state to work exclusively within a service territory awarded to them. That means propane customers are not locked into staying with a company that doesn't address their needs.

Bottom line: unlike the utility companies, we never take our customers for granted. We work hard every day to maintain your trust in us with programs designed to keep you comfortable and safe while saving you money year-round.

On the other hand, while it's true that consumers have some choice regarding the rates they pay for their gas and electric supply, they're locked into paying their utility's various (and always confusing) delivery charges, which can comprise a big chunk of a total monthly bill.

These fees not only reimburse utilities for the cost of delivering natural gas and electricity but also for its operations and services, such as repairing or improving infrastructure and employee salaries.



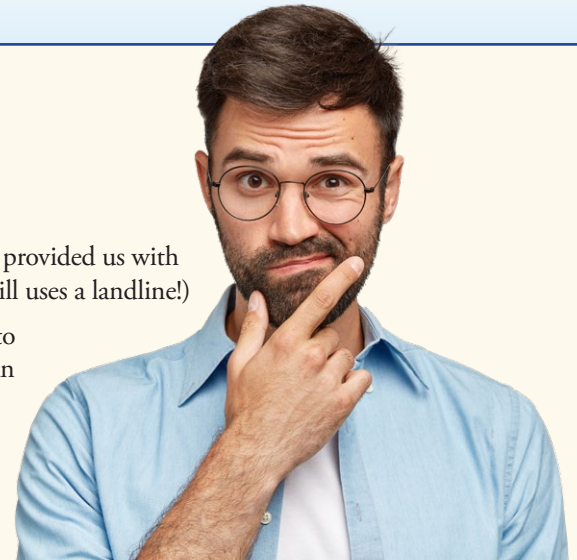
are your phone number and email address out of date?

Recently, we've had trouble contacting some customers because they haven't provided us with their current email address and mobile phone number. (Only about one in four people still uses a landline!)

This can be a problem because it's important to let you know that we're on our way and to confirm your service appointment. This is especially true when the weather is bad. We can reach out to you with a simple text alert to your mobile phone if you like.

Please take a few moments to confirm our records are up to date. You can send us your current phone number and email address by filling out the "Contact" form on our website or by logging into your online account.

Thank you so much for taking this crucial step!



snapshot

In October, Andy Daughtrey celebrated his first anniversary with us as our operations manager. He brought with him 30 years of experience in the propane industry.

"I was attracted to Parker Gas because they are independent, family-owned and a company with a great reputation for customer service," says Andy. "That's where I wanted to be at this stage of my career."

As our operations manager, Andy said his most vital function is to provide support to all offices and staff, wherever and whenever it's needed.

Away from work, Andy and his wife are adjusting to life as empty nesters now that their two children have reached adulthood. He likes to spend his leisure time playing with his two dogs, a Goldendoodle and a Chihuahua. You may also see him around town riding his Harley motorcycle.



Andy Daughtrey,
operations manager



1504 Sunset Ave., Clinton, NC 28328

Propane • Water Heaters • Space Heaters
Fireplace Inserts • Gas Logs • Grills



PRESORTED
STANDARD MAIL
U.S. POSTAGE
PAID
DG3

community corner

For nearly 80 years, the **Toys for Tots** program has been providing toys, books and other gifts to underprivileged children, ensuring they experience the magic of the holiday season.

For many years, Parker Gas has been a proud supporter of this effort. Once again, we ask that you drop off your **new unwrapped toys** at one of our offices. We will then pass these gifts along. With your help, we can ensure that every child has a gift to open this year.

Thank you!

