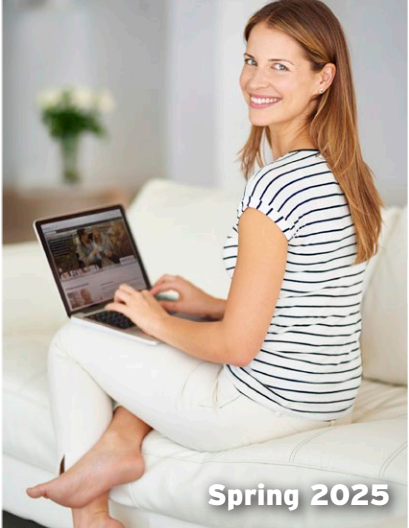




Spring 2025



comfort zone



PARKER
GAS CO. INC.
Feel Comfortable With Us

PERSONALLY SPEAKING

coming through for you when it counts

Dear Friends,

We just went through one of the worst winters in years, filled with below-freezing temperatures, strong wind gusts, ice and snow. With all this behind us now, we want to give a big thank you to our customers and a shout-out to our amazing team of employees.

For our customers, thank you for your patience and understanding as we worked to take care of everyone. Our requests for fuel deliveries and emergency heating service skyrocketed this winter. But we took care of every customer who needed help—even if it took a bit longer than we would have liked.

Of course, our commitment to being there when it counts and delivering on our promises is the reason thousands of customers put their trust in us.

As for our service and delivery team, they were simply incredible. Many of them worked six or even seven days a week when the weather was at its worst and requests for service were at their peak. We salute them all for their heroic efforts! Please see the article on Page 3 — *The Wintry Weather Team Who Keeps You Warm*—to read more about how they came through in difficult conditions.



Daren and David Parker

Warmly,

Daren Parker David Parker

Save up to \$450 on qualifying propane water heaters with a combination of rebates from Rinnai, Parker Gas and NCPERF! *

go tankless, save up to \$450

An inefficient, failing water heater is not only inconvenient, but it also burdens you with higher energy bills and an unreliable supply of hot water.



If your water heater can no longer do its job, please reach out to us about upgrading to a **propane tankless water heater**. It is the most efficient and affordable way to heat your water at home!

These compact units heat water on demand rather than keeping gallons of water hot in a tank, which wastes energy and money. You'll never have to worry again about the hot water in your tank running out and then having to wait for it to fill up and reheat.

With a propane tankless unit, your water heating efficiency can improve by up to 40%, and you'll have **immediate** access to virtually unlimited amounts of hot water. Tankless water heaters also last about twice as long as standard electric storage tank water heaters.

Don't you deserve a long, hot shower any time you want, without seeing your money always going down the drain? Reach out to us today to learn more.

*Includes \$50 Parker Gas rebate, \$100 Rinnai rebate and \$300 rebate from the North Carolina Propane and Education Research Foundation (NCPERF) while funds last.

WIN a Yeti Cooler

Make your next outdoor adventure extra cool by taking along this Roadie® 60 Wheeled Cooler from Yeti, which can keep more than 50 beverage cans on ice for days.

Just read this newsletter and answer the questions at **ParkerGas.com/contest** to enter. Entries received by **6/30/25** with the correct answers will be entered into a drawing. **Three winners will be selected!**

No purchase necessary. A purchase will not increase chance of winning. See contest website for details.



PSPR25-18516

How Much Do You Really Know About Propane?

The more you know about propane, the better you'll appreciate this clean-burning, American-made fuel. Here are the answers to a few of the questions we get about propane.

Can Propane Go Bad?

Unlike diesel, gasoline and some other types of fuel, propane in storage never spoils or "goes bad." This is just one of the many reasons why propane is an extremely smart choice to power all kinds of appliances and equipment in your home.

This includes those propane appliances you use sporadically, like space heaters and fireplaces. Propane is also a smart choice to fuel whole-house generators because it won't degrade over time. Hopefully, you don't need to use your generator often, but you don't want to worry about the fuel degrading before you need it in an emergency, which can happen if you have a gasoline or diesel generator.

In short, propane is a stable fuel that keeps its integrity, assuming it's stored in a secure, airtight container. If you own your propane tank, you just need to ensure that it's maintained properly and kept in good condition. If you lease your tank from us, we will take care of this for you.



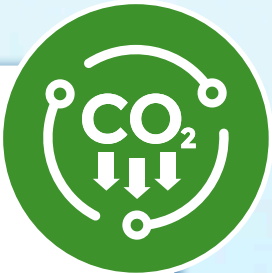
How Clean Is Propane?

Propane gas is a perfect choice for anyone who strives for environmental responsibility, as it is nontoxic and produces minimal emissions.* Propane is also harmless to soil or groundwater – an important element for being considered a "green" fuel.

Propane is a low-carbon fuel that does not adversely contribute to the greenhouse effect. In fact, because of propane's lower greenhouse gas emissions, the U.S. Environmental Protection Agency gave it its stamp of approval as a clean-burning alternative fuel.

In the future, you can expect to hear a lot about renewable propane, which retains the same emissions and efficiency benefits as conventional propane but has a much lower carbon intensity. While not in wide use yet, renewable propane production is rapidly increasing.

*Source: Propane Education & Research Council.



How Hot Does Propane Gas Burn?

We don't have to tell you what a good job propane does at keeping your home warm, the hot water flowing and your gas appliances running smoothly. But what makes propane so powerful and efficient in the first place?

Let's begin with the flame itself. Under ideal conditions, the temperature of a propane gas flame should be in the 3,560° F range, with the maximum temperature limit at 3,595° F.

How does propane's heat production compare to other energy sources? Propane generates about 91,452 BTU per gallon. This is plenty of heat, especially compared to the equivalent amount of heat produced by a kilowatt-hour of electricity, which is only 3,412 BTU.* To show you an example of how all this translates to your home comfort, propane furnaces have the power to generate a high initial delivery temperature — up to 140°F.

These air temperatures are noticeably better than an electric heat pump. The heated air from a heat pump will be below normal body temperature (an uncomfortable air temperature for a home) about 60% of the time during the heating season.**

*Source: U.S. Energy Information Administration,

**Source: Propane Education Research Council



How Safe Is Propane?

Propane is one of the safest sources of energy around. Here are just five reasons why:

1. **Propane leaks are easy to detect** due to their strong rotten egg odor. (The smell is due to the ethyl mercaptan that manufacturers add to the naturally odorless gas.) If you detect the odor or propane, be sure to follow proper propane safety instructions. (See our website.)
2. **The propane industry is regulated** by strict federal compliance codes, along with numerous state and municipal fire and safety laws.
3. **Propane will not ignite until the air reaches 940° F.** Propane has the lowest flammability range of all alternative fuels (2.4– 9.5%). There must be a very specific combination of propane and oxygen for propane to even burn.
4. **If liquid propane ever leaks,** it vaporizes into the air, leaving no mess and no toxic burden on the environment; propane cannot contaminate water or soil.
5. **Propane tanks are 20 times more** puncture resistant than tanks filled with gasoline.



The Wintry Weather Team Who Keeps You Warm

Our delivery drivers and service technicians were out in full force this winter to keep you and your neighbors safe and warm.

Many of them worked six or even seven days a week when the weather was at its worst. They were on the road in very challenging conditions, missing family dinners and school events so they could be there when our customers needed them the most.

They kept their composure, supported each other and, most of all, kept people warm when the outdoor temperatures were dangerously low.

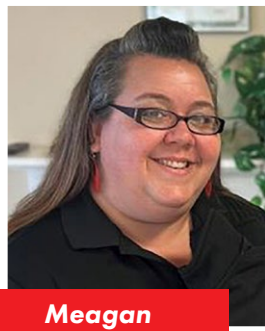
They say, when the going gets tough, the tough get going. Well, our team is the absolute toughest. We salute them all for their heroic efforts!



ask the **Easy Pay** expert

Q: How does your Easy Pay Budget Plan work?

A: We look at your annual fuel usage from the last couple of years and multiply that number by projected prices. Then, we divide your total projected fuel bill into up to 12 monthly payments. There is absolutely **no cost** to enroll in this program.



Meagan McCormick,
customer service
representative,
Fayetteville office

Q: What if your projections are off-target?

A: If, by the end of the program year, we find you used more propane than anticipated, we will bill you for the overage. If you used less than anticipated, we will write you a check for the difference or credit next year's Easy Pay plan.

Q: How can I make my monthly payments?

A: You can either write a check or have the monthly amount deducted automatically via your credit card or bank account.

Q: Can I save money with Easy Pay?

A: Absolutely! All Easy Pay customers get an automatic **3¢-per-gallon discount**.

Q: Does Easy Pay include price protection?

A: No. You have to enroll separately in our Pre-Buy program, which provides two options to protect you from rising propane prices.

Please contact us today or visit our website to find out more about our pricing and payment programs. You can enroll right now!

don't get left in the dark

Parker Gas, an authorized Briggs & Stratton dealer, has a line of standby generators in stock for any size of home or business. Let us help you get set up with a propane whole-house generator



so you can keep your home safe and comfortable whenever the power goes out.

*Discount valid for 20-kW and 26-kW size generators through 8/31/25 or while supplies last.

Purchase a qualifying Briggs & Stratton generator by **August 31, 2025, and get a **\$250 discount**.***



1504 Sunset Ave., Clinton, NC 28328



PRESORTED
STANDARD MAIL
U.S. POSTAGE
PAID
DG3

Propane • Water Heaters • Space Heaters
Fireplace Inserts • Gas Logs • Grills

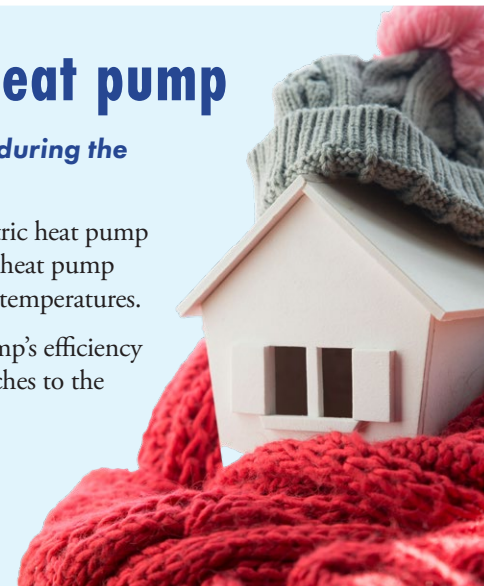
save \$400 on a dual fuel heat pump

Many of our customers stay warm and save money during the winter because they have a **dual-fuel heat pump**.

A dual fuel heat pump is a hybrid system that combines an electric heat pump with a propane gas furnace. In addition to air conditioning, the heat pump does most of the work keeping your home warm during milder temperatures.

But when temperatures drop too low in the winter, the heat pump's efficiency drops, too. That's when this dual fuel system automatically switches to the gas furnace for better heat.

Right now, you can save with North Carolina **rebates of up to \$400** on the purchase of a dual fuel heat pump system. Please reach out to us to learn more about North Carolina rebates.



"We are so happy we switched to Parker Gas. We should have done this years ago!" — Jeff and Suzanne F.